



Outlook

**Re: Is TSUK site down****From** Rajdip Tarafdar <rajdip.tarafdar@mjunction.in>**Date** Fri 27-09-2024 00:07**To** Sourav Dey <Sourav.Dey1@mjunction.in>; Sowmya Adak <Sowmya.Adak@mjunction.in>; Arunima Banerjee <Arunima.Banerjee@mjunction.in>; Vamsi Biradavolu <Vamsib@cloudscaleqa.net>**Cc** Kaustav Kobi <kaustav.kobi@mjunction.in>; anirban sarkar <anirban.sarkar@mjunction.in>; Ram Shiromani Singh <RShiromani.Singh@mjunction.in>; Ayan Kumar Paul <ayan.paul@mjunction.in>

Team,

This is a production bug!

There is a genuine issue with the negotiation module here. Let us fix this and roll out the fix to live before business starts tomorrow.

Issue Description,

- Open <https://tsuk.mjvaluemart.com/>
- Log into the seller panel with admin/act as admin privilege
- Click on "Awaiting Negotiation" tile on the seller dashboard.
- Try to view any of the negotiation by clicking on the "view" button.
- Not only the application, the server is getting chocked.

The screenshot shows the MJ Valuemart Dashboard for a user named 'Mjunction Test Account'. The dashboard includes a sidebar with navigation links: Dashboard, Products, Sales, My Organization, Customers, Location Management, Approval Workflow, and Reports. The main content area displays several key metrics:

- Awaiting Bid Approval:** 0
- Awaiting Negotiation(s):** 8
- Awaiting Auction:** 2
- Expected sale value:** £2,699,363.00
- Awaiting Product Approvals:** 0
- Order(s):** 0 (Pending: 0, Processing: 0)
- Product(s):** 245 (Top Selling Products)
- Customer(s):** 0 (This month customer count: 0, Last month customer count: 0, This month bids count: 0, Last month bids count: 0)

The URL in the browser address bar is: <https://tsuk.mjvaluemart.com/b2bmarketplace/supplier/account/>

Activities

Google Chrome

Sep 26 23:48

tsuk.mjvaluemart.com/marketplace/product/productlist/

☆ R

Products

Sales

My Organization

Customers

Location Management

Approval Workflow

Reports

Add New Product

Filters

Columns

Default View

Active filters:

Selling Mode: Negotiation

Product Status: Enabled

Quantity: 1

Clear All

Actions

7 records found

20 per page

1 of 1

ID	Name	Product Status	Location	Reference No.	Negotiation Status	Selling Mode	Sale Start Date	Quantity	Quantity Sold	Price	Action
7410	FUEL:HVV FUEL OIL, VLSFO 0.5% SULPHUR,CL	Enabled	General Stores - Port Talbot	1726648476922	Idle	Negotiation	18 Sep 2024	1	0	£1.00	<a href="#">View</a>
7195	2.5kt Type B Plate Iron	Enabled	BOS Plant - Port Talbot	1724397965784	Idle	Negotiation	23 Aug 2024	1	0	£1.00	<a href="#">View</a>
6768	12kt Breeze 0-10mm	Enabled	Coke Ovens - Port Talbot	1720435736040	Idle	Negotiation	8 Jul 2024	1	0	£1.00	<a href="#">View</a>

https://tsuk.mjvaluemart.com/marketplace/product/edit/id/74...

Meeting link to discuss and figure out the root cause,

[https://teams.microsoft.com/join/19%3ameeting\\_ZmMyYjNINDQtMTEzMS00MDgwLTJyYjltZGI2MTFkNzRjYTMz%40thread.v2/0?context=%7b%22Tid%22%3a%2258426b06-d76f-4cda-bc75-eda9fc6061f5%22%2c%22Oid%22%3a%2215d14023-f09d-4bb3-8b54-0c1eb36b3837%22%7d](https://teams.microsoft.com/join/19%3ameeting_ZmMyYjNINDQtMTEzMS00MDgwLTJyYjltZGI2MTFkNzRjYTMz%40thread.v2/0?context=%7b%22Tid%22%3a%2258426b06-d76f-4cda-bc75-eda9fc6061f5%22%2c%22Oid%22%3a%2215d14023-f09d-4bb3-8b54-0c1eb36b3837%22%7d)

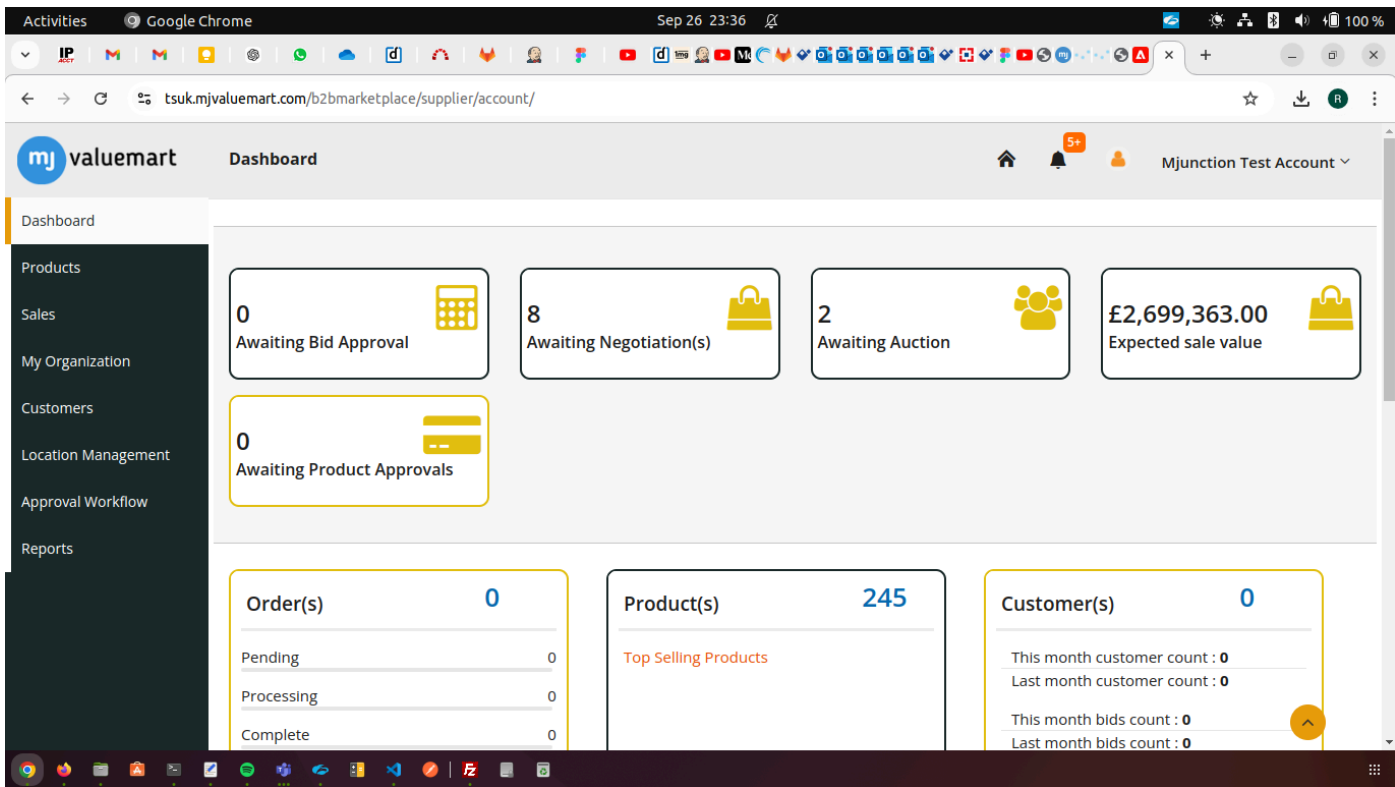
Regards

**Rajdip Tarafdar**  
Technology, mjunction services limited  
Phone: +91 33 6610 6423 | Mobile: +91 8584008218  
www.mjunction.in

**From:** Rajdip Tarafdar <rajdip.tarafdar@mjunction.in>  
**Sent:** Thursday, September 26, 2024 11:38 PM  
**To:** anirban sarkar <anirban.sarkar@mjunction.in>  
**Cc:** Sourav Dey <Sourav.Dey1@mjunction.in>; Sowmya Adak <Sowmya.Adak@mjunction.in>; Kaustav Kobi <kaustav.kobi@mjunction.in>  
**Subject:** Re: Is TSUK site down

Dear Sir,

It's opening fine at my end, would you like to join me on MS Teams and share your screen ?



Regards

**Rajdip Tarafdar**

Technology, mjunction services limited

Phone: +91 33 6610 6423 | Mobile: +91 8584008218

[www.mjunction.in](http://www.mjunction.in)

**From:** anirban sarkar <[anirban.sarkar@mjunction.in](mailto:anirban.sarkar@mjunction.in)>

**Sent:** Thursday, September 26, 2024 11:29 PM

**To:** Rajdip Tarafdar <[rajdip.tarafdar@mjunction.in](mailto:rajdip.tarafdar@mjunction.in)>

**Cc:** Sourav Dey <[Sourav.Dey1@mjunction.in](mailto:Sourav.Dey1@mjunction.in)>; Sowmya Adak <[Sowmya.Adak@mjunction.in](mailto:Sowmya.Adak@mjunction.in)>; Kaustav Kobi <[kaustav.kobi@mjunction.in](mailto:kaustav.kobi@mjunction.in)>

**Subject:** Is TSUK site down

Hi Rajdip,

I can't open TSUK site. Please check.

Best Regards

Anirban



===== mjunction services limited Corporate Identity Number (CIN) U00000WB2001PLC115841. Information contained and transmitted by this e-mail is confidential and proprietary to mjunction services limited and is intended for use only by the addressee. If you are not the intended recipient, you are notified that any dissemination or copying of this e-mail is strictly prohibited and you are requested to delete this e-mail immediately and notify the originator. mjunction does not enter into any binding agreement with any party by e-mail. Any views expressed by an individual do not necessarily reflect the views of mjunction. mjunction is not responsible for the consequences of any actions taken on the basis of information provided. While this e-mail has been checked for all known viruses the addressee should also scan for viruses. =====